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Medically Necessary Equipment Form

In compliance with MN Statute 216B.098 Subd.5, this form is to be completed and signed by the attending physician of a member requesting special consideration to a member's residence where a medical emergency exists or where medical equipment requiring electricity is necessary to sustain life.

Member Name: _____

Connexus Account Number: _____ - _____ Phone Number: _____

Note: Cordless phones DO NOT work during a power outage.

Address: _____

City: _____ State: _____ Zip: _____

Clinic Name: _____

Physician Name: _____

Address: _____

Phone: _____ Fax: _____

I certify that _____ is using medically necessary
Patient Name
equipment requiring electricity to sustain life or a medical emergency exists or a failure to reconnect or
continue service will impair or threaten the health or safety of a resident of the household.

Please Note: We strongly encourage all critical needs members to have an alternative back-up plan (such as a battery pack) in place for use during an electrical outage. Please refer to our *Restoration of Power Policy* for additional information and member expectations.

Physician Signature: _____ Date: _____

Mail completed form to: Connexus Energy
14601 Ramsey Blvd.
Ramsey, MN 55303

Additional Information:

- 1. Physician has five business days to complete form and send back to Connexus Energy.
- 2. Member must enter into a payment agreement if account is not in good standing.

Restoration of Power Policy

Members who have medically necessary equipment do not necessarily have their power restored first. During an outage, we restore power to the largest block of members first. This strategy provides the highest probability that customers with medically necessary equipment are restored quickly.

What you can expect from us

We will provide you with the following important information:

- Advanced notice of planned power outages.
- We'll contact you during unplanned outages and provide information on the cause and expected time power will be restored.
 - The notification will allow you to make alternate arrangements during the outage if necessary.
 - Updates will be given if restoration time changes.

NOTE: Cordless phones DO NOT work during a power outage. Please provide us with a cell phone or an alternate phone number to ensure we are able to reach you.

Have a back-up plan

We encourage you to have back-up plans to prepare for outages.

- Plan other living arrangements, or make arrangements for alternative power supply.
- In some circumstances, a back-up generator may be appropriate. Members are responsible for the safe installation, use, and maintenance of a generator.
- If your equipment has battery back-up, ensure the battery is charged and tested regularly.